

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Applica	tion of: Baggenstoss et al.)	
	35)	Art Unit: 2614
Serial No.:	10/733,137)	
)	Examiner: Al Aubaidi, Rasha S
Filing Date:	December 11, 2003)	
)	Confirmation No.: 8268
Title:	Managing the Selection of)	
	Performance Interventions in a)	Docket No.: 07117.105017
	Contact Center)	

AMENDMENT AND RESPONSE

Mail Stop Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Responsive to the Official Action mailed January 11, 2007, please enter the below amendments and consider the remarks that follow.

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05/16/2007 MGEBREM1 00000010 10733137

01 FC:2201 02 FC:2202 100.00 OP 75.00 OP

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on 1450, Alexandria, VA

Michael L. Wach, Reg. No. 54,517